

KARIMNAGAR- HINDU 26/4/201

Revival of online redressal of grievances

For the speedy disposal of public grievances

Staff Reporter

KARIMNAGAR: For the early disposal of petitions submitted by various sections to the district Collector, the administration had decided to revive the Prajavani, the online redressal of grievances of petitioners by various departments.

The petitions submitted to Collector Smitha Sabharwal during the redressal day on Mondays and other days at various places would be entered into online Prajavani. The same would be checked and redressed by the respective departments online and inform the same to the petitioner about the same.

Accordingly, the district administration had given us-

er ID and password for the respective departments to check the petitions online for the redressal of the same.

At a meeting with the district authorities here on Monday, Collector Smitha Sabharwal instructed the authorities to redress the grievances within 15 days after submitting the same online.

She said that there were a total of 5,626 petitions registered in Prajavani online and only 1,700 were redressed till date.

She informed the authorities to appoint special officers for the redressal of the grievances in all the 77 departments in the district.

User name

The Collector said that the petitioner could also check the status of his petition by logging in website <http://prajavani.ap.nic.in> and selecting the Karimnagar district and opening the site by using user name 'guest' and password 'guest123'.

- One can check the status of petition by logging on to <http://prajavani.ap.nic.in>
- Collector instructs authorities to redress them within 15 days